

Warranty - Traverse™ Luxury Vinyl Planks & Tiles

Limited Wear Warranty

Traverse Flooring, LLC (“Traverse”) warrants “Traverse” branded luxury vinyl tile flooring products against wear out as follows:

Wear Layer	Gauge	Residential Warranty	Commercial Warranty
0.12mm 5mil	2.0mm 0.080"	10 year	n/a
0.15mm 6mil	2.0mm 0.080"	10 year	n/a
0.20mm 8 mil	2.0mm 0.080"	15 year	n/a
0.30mm 12 mil	2.0mm 0.080"	25 year	10 year
0.30mm 12 mil	2.5mm 0.100"	25 year	10 year
0.30mm 12 mil	3.0mm 0.120"	25 year	10 year
0.30mm 12 mil	Strataloc SPC	25 year	10 year
0.50mm 20 mil	Strataloc SPC	Lifetime	15 year
0.55mm 22 mil	2.5mm 3.0mm / .100" 0.120"	Lifetime	15 year
0.70 mm 28 mil	2.5mm 3.0mm / .100" 0.120"	Lifetime	20 year
1.0mm 40 mil	2.5mm 3.0mm / .100" 0.120"	Lifetime	30 year

If wear out occurs prior to the above time period, Traverse will repair or provide replacement material

Conditions:

1. Traverse must be specified according to our recommendations.
2. Warranty is for products made with ultraviolet cured polyurethane reinforcement (standard offering).
3. The original flooring material must be installed and maintained according to Traverse installation and maintenance instructions.
4. Wear out is defined as wear out of pattern and color. This means complete wear through of the wear layer and pattern into the backing layer.
5. A Traverse representative must be given the opportunity to inspect the installation prior to any action being taken.
6. Warranty is valid for the original owner and is non-transferable.

Limited Manufacturing Defect Warranty

Traverse is warranted against manufacturing defects as follows:

Wear Layer	Gauge	Residential Warranty	Commercial Warranty
0.12mm 5mil	2.0mm 0.080"	10 year	n/a
0.15mm 6mil	2.0mm 0.080"	10 year	n/a
0.20mm 8 mil	2.0mm 0.080"	15 year	n/a
0.30mm 12 mil	2.0mm 0.080"	25 year	10 year
0.30mm 12 mil	2.5mm 0.100"	25 year	10 year
0.30mm 12 mil	3.0mm 0.120"	25 year	10 year
0.30mm 12 mil	Strataloc SPC	25 year	10 year
0.50mm 20 mil	Strataloc SPC	Lifetime	15 year
0.55mm 22 mil	2.5mm 3.0mm / .100" 0.120"	Lifetime	15 year
0.70 mm 28 mil	2.5mm 3.0mm / .100" 0.120"	Lifetime	20 year
1.0mm 40 mil	2.5mm 3.0mm / .100" 0.120"	Lifetime	30 year

Conditions:

1. Product should not be installed that has obvious manufacturing defects and a Traverse representative should be notified immediately any obvious manufacturing defect is found. Obvious is considered to be what should be reasonably obvious to a competent and experienced installer.
2. A Traverse representative must be given the opportunity to inspect the installation prior to any action being taken.
3. Warranty is only valid for original purchaser and is non-transferable.

If a defect is found and reported to Traverse in writing, and Traverse determines that the product supplied was out of specification (according to standard ASTM F1700 specification for solid vinyl flooring), Traverse would supply replacement material sufficient to replace the affected area and cover reasonable labor costs depending on term limits. The product selected will be color-matched from the range current at the time a claim is approved, as close as possible to the original design and specification. The following term limits will apply:

Up to one year from date of purchase, 100% material and 100% reasonable labor costs *
 Over one year and up to 2 years from date of purchase, 100% material and 50% reasonable labor costs *
 From 2 years and up to 5 years from date of purchase, 100% material and no labor costs.
 Over 5 years from date of purchase, 50% material and no labor costs
 * Traverse shall determine reasonable labor costs where applicable

Exclusions:

1. Damage caused by excessive surface moisture, alkalinity in the substrate, flooding or hydrostatic pressure and other moisture related problems that may be present in the substrate.
2. Scratching, cuts, gouges, staining, scuffs, burns, indentations caused by improper point loading, gloss reduction, reduction of the emboss, construction damage, changes caused by natural light source and abuse of the flooring, damage caused by lack of appropriate protectors on furniture bases, table and chair legs or other items of furniture.
3. Improper installation (Traverse does not warrant installer workmanship)
4. Inappropriate maintenance / inadequate maintenance.
5. Inappropriate end-user use / abuse of the flooring.